



# HOTEL GUIDANCE FOR ACCEPTING ESSENTIAL TRAVELERS

December 9, 2020 - **REVISED**

COVID-19 restrictions in the [Regional Stay-At-Home Order](#) and the [Supplemental Order](#) that were recently announced by the California Department of Public Health (CDPH) are complicated and ever-changing for hotels, our guests and visitors, and our employees. *Please regularly check [www.covid19.ca.gov](http://www.covid19.ca.gov) and your city/county websites for the latest COVID-19 restrictions and information.*

**Essential Travel:** Essential travelers are always allowed.

**Non-Essential Travel:**

**When ANY region is under the Regional Stay-At-Home Order:**

**In-State Travelers:** Allowed, *except* in region(s) under Regional Stay-At-Home Order.

**Out-of-State Travelers:** Not allowed, unless for the entire quarantine period.\*

**For a SPECIFIC region under the Regional Stay-At-Home Order:**

Non-essential travelers are not allowed.

Specifically, essential travelers are:

- Essential Workers or Those Traveling to/from Essential Work
  - Such as: First Responders, Healthcare Workers
- People Who Need to Self-Isolate or Quarantine
- People Who Cannot Stay in Their Own Home
  - Because Someone Needs to Self-Isolate/Quarantine There
- People who are in the Area to Care for a Vulnerable Person
  - Such as: Elderly, Minor, Dependent, Person with Disabilities

To protect against claims of providing accommodations to non-allowable guests, hotels should consider (*not required*) a website link to COVID-19 information, providing pre-arrival information, and/or written or verbal information at check-in.

*Please see the [CHLA website](#) for a list of commonly asked questions.*

\*The quarantine period is not specified in the Regional Stay-At-Home Order. According to the CDPH [Travel Advisory](#), it's 14 days and either seven or 10 days according to [guidance from the Center of Disease Control](#).

*This is an information service of CHLA. It does not purport to serve as legal or other professional advice, and the counsel of competent professionals should always be sought.*

## OVERVIEW

The California Department of Public Health has a list of those guests considered to be "essential" workers. Please check often with both the [State of California](#) and your [county for updated orders](#) regarding acceptance of non-essential guests.

### INDEMNIFICATION WAIVERS

CHLA does not recommend having guests sign indemnification waivers. At this time, there is great uncertainty regarding enforceability.

**PLEASE NOTE:** According to the Supreme Court ruling in the [City of Los Angeles v. Patel](#), it is recommended that hotel owners/operators **do not divulge guest information** upon request by law enforcement without a warrant for such information. The guest registry information is the property of the hotel and guests have an expectation of privacy.

*Always consult legal counsel for such requests.*

**CHLA + CABBI Members:**

Questions or concerns?

[covid19info@calodging.com](mailto:covid19info@calodging.com)

[www.calodging.com](http://www.calodging.com)