

A Member Benefit

Guest Safety Tips

1. Don't answer the door to your guestroom without verifying who it is. If a person claims to be an employee, call the front desk and ask if someone from their staff is supposed to have access to your room and for what purpose.

2. Keep your room key with you at all times and don't needlessly display it in public. Should you misplace it, please notify the front desk immediately.

3. Close the door securely whenever you are in your room and use all of the locking devices provided.

4. Check to see that any sliding glass doors or windows and any connecting room doors are locked.

5. Don't invite strangers to your room.

6. Be aware of potential phone scams and prank calls to your guestroom. Hotel employees will never request credit card or personal information over the phone, nor will they advise a guest to damage hotel property.

7. Place all valuables in the hotel or motel's safe deposit box.

8. When returning to your hotel or motel late in the evening, be aware of your surroundings, stay in well-lighted areas, and use the main entrance.

9. Take a few moments and locate the nearest exit that may be used in the event of an emergency.

10.1f you see any suspicious activity, notify the hotel operator or a staff member.